



2023 Annual Review



Proud to support Springhill Hospice

Contents



Renewable Fuels
Carbon Offset Fuels
HVO Fuel
Biofuels

Red Diesel
Diesel
Heating Oils
Lubricants



04 Welcome from the Chair of Trustees	32 Meet our volunteers Brendan and Susan
06 Why we exist	36 Fundraising
08 Where we offer care	38 Day Therapies
10 Welcome from our CEO	42 Corporate Services
14 Our 5 year strategy	48 Finance
16 Ann's story	50 Education
20 Inpatient Unit	54 The difference you make
24 Psychological and Supportive care	58 Dates for your diary
26 Retail	62 Get in touch
30 Community	

Springhill Hospice

Broad Lane,
Rochdale OL16 4PZ
T: 01706 649920
T: www.springhill.org.uk

Springhill Hospice Fundraising Office

Springhill @ the Craven,
7 Broad Lane, Rochdale OL16 4PZ
T: 01706 641790
E: fundraising@springhill.org.uk

Retail Office

T: 01706 656994
T: retail@springhill.org.uk

**Call 0161 764 6622 or visit
crownoil.co.uk to speak to a fuel expert**



Registered Charity N° 701798

Chair of Trustees: Lesley Mort
Chief Executive: Sam Wells
Incorporated Company Limited by Guarantee N° 2325905
Registered Office: Springhill Hospice (Rochdale),
Broad Lane, Rochdale, OL16 4PZ

This Annual Review has been produced at no cost to Springhill Hospice thanks to the generosity of our advertisers.

Printed on carbon balanced paper.



Chair of the board of Trustees Welcome

Welcome to our Annual Review of 2023!

As the Chair of the Board of Trustees, I am very proud of our Hospice and our wonderful staff and volunteers, who day-in and day-out continue to maintain their primary focus on the needs of the patients and loved ones we serve - no matter which job they do.

During 2022/3 we held several successful events to support our fundraising programme, and we made some changes to our shops around the borough. The financial pressures that we all face across the UK present a major challenge for the Hospice, and whilst we are definitely "back in business" after the pandemic, we are not out of the woods yet; and so your ongoing support is absolutely vital to ensure that we can continue to provide the services that we know you need .

Many other Hospices across Greater Manchester face similar challenges, and so we are working closely with them and our commissioners, to provide a collective and strong lobby for increased central funding in the future. Palliative and end -of- life services are now part of mainstream health services, and are not an optional extra that can, or should be dependent upon public donations to survive; so I would ask you to please add your voices to our campaign wherever you are able to do so.

In addition to our teams of staff, we have a wonderful group of volunteers who work with us, and without them we would not be able to continue to offer the services

that we are so proud of. There are a wide range of roles on offer, so whatever your age, skills and experience, please have a look at our website or get touch with us to have a chat about how you can join us and help make a difference. We would love to hear from you.

No matter what the future holds for us, our patients and their loved ones continue to remain our priority, and their personal stories in this review are a poignant reminder of the importance and value of the expert care which is provided by the teams at the Hospice and in the community, with unwavering kindness, determination, and dedication.

Despite the challenges we face, we remain optimistic for the future, and I would ask you to please continue to support us as much as you can, to enable us to secure the future of Springhill.

On behalf of the Board of Trustees, I hope you enjoy reading our Review, and may I offer my very best wishes for the New Year to you and your families.

Thank you so much for your support.

Lesley Mort

Chair of the Board of Trustees



Why we exist

At Springhill Hospice, our mission is to ensure that the people of Heywood, Middleton and Rochdale receive the end of life care they deserve.

Receiving a diagnosis of a life limiting illness can be a very difficult time, and we want to make sure that individuals and their loved ones are supported throughout their journey. We're here to help them make every moment count, whether it's providing therapy sessions to patients, symptom management advice, or counselling support. We know it's hard and we want to help prepare people as best we can. We believe that each person has the right to decide where they would like to spend the last part of their life, and we aim to ensure that they are as safe and comfortable as possible.



BY APPOINTMENT TO
HM QUEEN ELIZABETH II
MANUFACTURERS OF CLEANING
AND LAUNDRY PRODUCTS
VALE MILL (ROCHDALE) LTD.

BY APPOINTMENT TO
HRH THE PRINCE OF WALES
MANUFACTURERS OF CLEANING
AND LAUNDRY PRODUCTS
VALE MILL (ROCHDALE) LTD.

minky[®] homecare

 **UK MANUFACTURER
HOMEWARES & LAUNDRY
EST 1941**

Proud to support
 **Springhill
Hospice**

Minky Homecare, Vale Mill (Rochdale) Ltd,
Robinson Street, Rochdale, OL16 1TA.
To contact us please call our customer helpline
on **0330 00 22 555** or e-mail
us at support@minkyhomecare.co.uk
minky.com

Where we offer Care



Did you know that all the palliative care that Springhill Hospice provide, from bereavement counselling to care on our Inpatient Unit, is completely free?



BuyaBattery.co.uk

01706 691888

Unit 8 Southgate Industrial Park, Green Lane, Heywood OL10 1ND

“Proud to support the incredible work done by Springhill Hospice”

A local family-run battery company established in 1990, supplying trade and consumer customers nationwide. Specialising in batteries for many years, we have a wealth of experience and expertise.

UK Distributors of Duracell, Varta, Panasonic and other leading battery manufacturers.



enquiries@buyabattery.co.uk



Electrical &
Simtek (UK)
Electronic Systems

Unit 1 Daniel Street Ind. Est. Whitworth Rochdale Lancashire OL12 8BX
T. +44 (0)1706 854857 www.simtekuk.co.uk

CROWN HOUSE

VETERINARY SURGEONS



WE ARE PROUD TO SUPPORT
SPRINGHILL HOSPICE

50-54 Milnrow Road,
Rochdale, OL16 1UD
Tel: 01706 646815

E-mail: info@crowhousevets.co.uk
Web: www.crowhousevets.co.uk

marsh

ROCHDALE'S LEADING
CAR FINANCE PROVIDER

Apply Now:



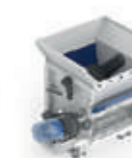
www.marshfinance.com

enquiries@marshfinance.co.uk



MACH-TECH SERVICES LTD

PROUD TO SUPPORT
SPRINGHILL HOSPICE



01706 838246

sales@machtechservices.com
www.machtechservices.com



LINDNER

Trent Industrial Estate, Duchess Street, Shaw, Oldham OL2 7UT

Welcome from our CEO

Welcome to our Annual Review. The financial year 2022/23 was the most challenging in the charity's history. Inflation and the resulting cost of living crisis had a severe impact on Springhill Hospice.

A combination of spiralling costs and a reduction in donations meant we hit a £1.1million deficit in January 2023. A combination of hard work from the team and a generous legacy, meant that we ended the financial year with only half that deficit. Future years are looking equally as challenging in terms of income and we are reviewing a range of ideas as well as lobbying for a fairer funding model.

Despite every challenge thrown our way, the consistency and quality of care in every department has remained exceptionally high. Feedback from patients and loved ones alike makes me incredibly proud. Our staff continue to amaze me with their dedication and energy to continually improve every element of our service. And our volunteers continue to enhance everything we do and ensure our Hospice can continue.

This year we became part of the Local Care Organisation (LCO) which is a partnership made up of sectors from across the health, care and wellbeing system in Rochdale, which aims to improve the health, care and wellbeing outcomes for the people living across the borough of Rochdale. This partnership is incredibly important to ensure we are working as effectively as possible and reaching all those who need our care.

We are extremely grateful for the support of our local commissioners and grant funders, our corporate supporters and all those organisations across the borough, from schools to sports clubs, that continue to support us. And finally, to our wonderful community whose enduring support never waivers, even when times are tough, thank you so much. We couldn't do it without you!

The next few years will continue to be challenging but I am confident that together we will rise to the challenge.

Thank you for your continued support and enjoy reading.

Sam Wells

Chief Executive





Volunteer today

Contact us for more details

- 01706 649920
- volunteer@springhill.org.uk
- www.springhill.org.uk/volunteer

Together, making every moment count

Springhill Hospice | Broad Lane, Rochdale, OL16 4PZ
Tel: 01706 649920
Registered Charity N° 701798
Incorporated as a Company Limited by Guarantee No 2325905



Second Avenue, Strefford, M32 0JT
Moss Lane, Rochdale, OL16 5SG



ROOFING & BUILDING

- Bricks
- Blocks
- Lintels
- Timber
- Plaster Products
- Insulation
- Drainage
- Roof tiles



Delivering quality and service to your door

Manchester
enquires@henshawsroofandbuild.com
0161 865 8899

Rochdale
enquires@henshawsroofandbuild.com
01706 343 588

www.henshawsroofandbuild.com



BM TECHNOLOGIES

IT SUPPORT • WEB DESIGN • CLOUD HOSTING

The solution to your IT needs

We are dedicated and focused to work on all your technical needs so you can focus on what matters most... **your business!**

Email Hosting & Backups

Own your own domain, look more professional & improve security with fully supported email management. Official Microsoft Partners.

Website Design & Hosting

We offer full website design, ongoing management and hosting of your website. We offer a number of website packages including pay monthly packages.

Managed Service Provider

Receive ongoing responsive and proactive IT support at a significantly reduced cost compared to creating your own comparable in-house team

Other Technical Services

New and refurbished equipment sales, Telecoms and internet provider, Cyber Security, Antivirus solutions, Virus removal, PC Repairs & much more...



SM NEWS
NORTHERN ENTERPRISE AWARDS
Best Full-Service IT Support Company 2023
GREATER MANCHESTER

Contact us:
0161 672 7461

Email us:
info@bm-technologies.co.uk

More information:
www.bm-technologies.co.uk

Follow us on:
@BMTechnologyIT

Our 5 year strategy



WANTED: FACTORY CLEARANCES

MÖNARCH METALS LTD

Specialist in Ferrous & Non-Ferrous Scrap Metals
Free Skip Service Available



Uncouth Rd, Firgrove, Milnrow, Rochdale OL16 3DD
T. 01706 638842 E. milnrow@monarchmetals.co.uk
Unit B, Westwood Ind Est, Arkwright St, Oldham OL9 9LZ
T. 0161 6651819 E. chadderton@monarchmetals.co.uk

Proud to support Springhill Hospice



TRUSTED FOR GENERATIONS

Serving the families of Heywood, whenever they needed us for almost 40 years and still in private family ownership today.

- Complete Range of Funeral Services
- Monumental Masonry • Nominated Representative for Haven Funeral Plans

Contact our family funeral director
Paula Mahon
01706 369699
The Hall, Hind Hill Street, Heywood OL10 1AQ
www.heywoodfuneralservice.co.uk

HEYWOOD FUNERAL SERVICES

Patient Story: Ann Progan

04.09.41 – 07.07.22



Mum, Ann... where to start...

She was the most wonderful person I've ever met in my life. A beautiful soul inside and out. Always lighting up the room with her smile and infectious laugh and forever making life easier for all those who met her.

Mum worked for many years as a phlebotomist at North Manchester General hospital (NMGH) and colleagues and friends always said how her warm and caring nature put patients at ease when taking their blood. Following her retirement, she continued to be a very active lady. She loved eating out with her partner of 32 years (David) and joined a gym. She had lots of friends and was a very popular lady, and led a very healthy and positive life.

Mum had a history of acid reflux dating back to when she was in her 40's. She had been advised to have an endoscopy back then but was fearful of the procedure. This was later managed by omeprazole and diet and numerous pillows propping her up in bed as she grew older. When she was 77 years old (still physically fit and mobile), she started experiencing pain around her left torso. The pain gradually worsened and was accompanied by significant weight loss. This prompted me to urge her to get checked out with her GP who diagnosed a urine infection. I was concerned by this and as the pain got worse, I got mum into the urgent treatment centre at NMGH. Eventually, mum got the right investigations done and we were told she had oesophageal cancer. Thankfully, following lots of chemotherapy and surgery and care at home from myself and district nurses, mum made a full recovery and life continued as normal for a few more years.

It was difficult for her as during this time her partner, David was living with dementia and other co-morbidities and experiencing lots of falls and fractures. However, they still managed to get out for their pub lunches, a favourite being The White House pub on Blackstone Edge.

Then late on in 2021, when mum was 80, she began gradually losing weight again. I know now that she was experiencing other symptoms but possibly not wanting to worry anyone, she kept this to herself. After chasing up her endoscopy review in April 2022, it was determined that she needed an urgent CT scan. Five weeks later, scan results still unknown, I became increasingly concerned about her weight loss and general presentation and took her to the Royal Oldham emergency department (ED). 12 hours later in ED, a junior doctor had to break the news to us at midnight that her cancer had returned and metastasized. He told us in detail where it was... it was everywhere! I knew then that she was now palliative or potentially nearing the end of her life. I'll never forget that night as long as I live.

Springhill Hospice: Mum's last four weeks of life

One week after we received the bad news, mum suddenly became very ill. She was vomiting and struggling with secretions and experiencing extreme dizziness. I had managed to get David (who had dementia and a superimposed delirium at this time) round to his daughters, and I spent the night sleeping next to mum on the living room floor as I was unable to get mum off the settee and upstairs. Foolishly, I didn't think to ring the palliative nurse until first light around 6am. I had contacted the MacMillan nurse at the hospital previously and been given the Springhill palliative nurse teams number.

The nurse that came from Springhill, Claire, was very kind and caring and was able to prescribe some anti-emetic medication. I had managed to get mum upstairs and into bed prior to her visit. The following days were very difficult with mum feeling very restless. I didn't leave her side for days but luckily had siblings calling to support with David's care who was now back at home. District nurses from the Middleton team were extremely supportive and came out several times during the day and night when requested.

Mum was then referred to the hospice at home team from Springhill, as it was thought that she could be within the last two weeks of life. The staff that visited were always kind and thoughtful. Gentle in their approach and gave mum, and the family, person centred care.

However, mum suddenly picked up one day asking to go downstairs to watch Coronation Street and for a few days following this she was able to sit out in the garden in the lovely summer weather. It was felt then that the hospice at home team weren't quite needed yet, but they stressed we could ring them anytime for support or if mum deteriorated further.

We spent those 'good' days playing music, planning a live wake (at mum's request though this didn't happen), having close family and friends round and mum making videos for people she couldn't see to say farewell. Meaningful conversations and memories were made for me then that I'll never forget...

As I was heavily involved in mum's day to day care, and possibly because of my own professional experience within health care, I was able to see, before others, changes in mum and could alert services for help. For example, getting a hospital bed, the need for anticipatory medications, a urinary catheter, commode etc. Staff and services were always happy to take any calls made and support in a very timely way. This was hugely appreciated.

Then one day whilst transferring her to and from the commode and hospital bed, her breathing worsened and she became panicked, feeling as though her heart was about to stop. We both decided then that the time had come for her to be nursed in bed. This was only five days before she finally passed away. The hospice at home team commenced their visits along with the district nurses. Both being fantastic services, nothing was any trouble for them although we knew how busy they all were. The home carers were also excellent and a great support to us all.

Those last few days mum was generally very comfortable; she was alert and responsive and continued to wash and change and put her make up on... or tatty as she called it! On Wednesday night, 6th July, my sister and I had a lovely evening with mum, chatting and comforting her while she rested. She slept soundly that night with me sleeping next to her in a chair. Most of the family arrived the next day and the nurses from the hospice at home team arrived that morning promising to return by 2pm.

By lunch time she had slipped into a deep sleep. As promised, the hospice at home nurse and support worker arrived just before 2pm.

The nurse noted mum could be in some pain due to a slight furrowed brow. A very subtle sign but she noticed it and decided to give her some morphine. It was at this point, before administering the morphine, the nurse recommended the family came around the bedside whilst she took her last breaths. They very discreetly left the room and left us with mum to say our goodbyes.

Mum had a very peaceful passing. A good death. This happened for lots of reasons but partly because of the wonderful service from the Springhill hospice at home team along with all the other health and social care staff and family that supported us. The nurses were able to give us advice on what to do next and they prepared mum ready for the undertaker to call. It was a great comfort having them there at that time, yet they remained discreet and quiet.

The excellent service continued following mum's death in that we were all offered free bereavement counselling and invited to attend a service at the Hospice along with other relatives to celebrate mum's life.

It's important that the staff at the Hospice know of the fantastic work they do but more so, what it means to people like me and my family. When they go the extra mile it not only helps at the time but helps with the grieving process later. Knowing mum had a peaceful and good death helps us all.

Thank you to you all. We are truly grateful.

Bev Progan (Daughter)



R B U K Careers in Black & White
LEGAL RECRUITMENT

Searching for that perfect opportunity?

RBUK Legal is a niche recruitment consultancy specialising in all areas of legal work.



Call us for a confidential chat about your next career move
0161 745 7517 www.rbuklegal.com

ame
SERVICES LTD

- Design
- Project Management
- Electrical Installations
- Inspection & Testing
- Hazardous Area Works
- Data Telecoms
- Building Services
- Maintenance
- Shopfitting

niceic
Approved Contractor

HAS
Approved Contractor

constructionline

Tel: 0844 801 3686
amemail@ame-services.co.uk
www.ame-services.co.uk



Fothergill & TBA are proud of our long-standing Rochdale connections.

We are leaders in the manufacture of advanced technical textiles, used in thermal & fire protection, aerospace, defence and industrial applications globally.

We are also proud to support another organisation embedded in the Rochdale community – Springhill Hospice.

TBA
Protective Technologies Ltd
www.TBA-PT.com
01706 647 422

FOTHERGILL GROUP
www.FothergillGroup.com
01706 372 414

PLP CONSTRUCTION

Tel: 01706 627512

Building Relationships in the Community

'We are proud to support Springhill Hospice'

plp@plpconstructionltd.co.uk
www.plpconstructionltd.co.uk

PLP Construction Ltd, 30 Rochdale Lane, Heywood, Lancashire OL10 1PF



PHOENIX FIRES



WE ARE PROUD TO SUPPORT SPRINGHILL HOSPICE

Call: 01706 367982

Visit our website to see our new product range
www.phoenixfires.co.uk

Old Phoenix Brewery, Green Lane, Heywood, Lancs, OL10 2EP



Kingsway Park HIGH SCHOOL

We Co-operate
We Pioneer
We Belong

Kingsway Park High School offers high quality facilities and resources to both students and staff. We are an aspirational, caring and inclusive school. The school is fully committed to offering a wide range of experiences and enrichment opportunities to all of our students.



Best Wishes to Springhill Hospice

@KPHS_Rochdale kingsway_park_high_school

Kingsway Park High School, Turf Hill Road, Rochdale OL16 4XA

Telephone: 01706 716761 Email: info@kingswaypark.org

www.kingswaypark.org

boro BATHROOMS

GERMAN DESIGN, QUALITY AND INNOVATION

Huge range of sizes, colours and designs
Call in and see our showroom displays and pick up a brochure.



Rochdale
Tel: 01706 525926 // 88-90 Whitworth Road, Rochdale, OL12 0EZ

Bury
Tel: 0161 761 5926 // Moorgate, Bury, BL9 7AF

www.borobathrooms.co.uk sales@borobathrooms.co.uk

Main Agent For **pelipal**

NEW PIONEERS
URBAN ARTISAN PROJECT APPEAL

Are you passionate about supporting women's empowerment and reducing textile waste?

The NEW PIONEERS have an exciting social project that brings these two causes together: URBAN ARTISAN – DENIM TO APRON PROJECT. Our initiative aims to transform donated denim into stylish, functional aprons, all while providing economic opportunity, skills, and social connection and wellbeing.

The concept is simple yet powerful: We collect unused or old denim garments from individuals and organisations in our community. These donations serve as the foundation for our apron production. By repurposing denim, we not only minimise waste we also promote sustainable fashion practice.



For more information please contact Daisy Silva on 07941654049 or email daisy.silva2@rochdale.gov.uk

www.newpioneersproject.co.uk

The programme is currently funded from various funding streams, including Rochdale Boroughwide Housing (RBH), Rochdale Council (RDC) and some UK Shared Prosperity Funding managed by GMCA, who are funding some of the activities for the wider community.

Inpatient Unit

The Inpatient Unit admitted

325 new patients.

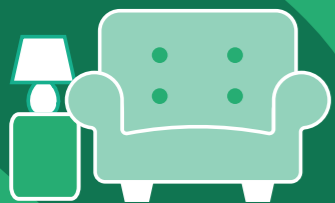
The numbers are now returning to pre covid figures and we are able to help and support more and more people in the community.



In response to the increasing needs of the community, the Inpatient Unit held a massive recruitment drive, resulting in the successful employment of

4 staff nurses, **1** nursing associate and **5** nursing assistants.

The Inpatient Unit has been successful in a complete renovation of the communal areas, including fresh flooring, a new kitchenette and beautiful lounge furniture and decor for patients, loved ones and visitors to enjoy, thanks to an incredible grant from HSBC.



The Inpatient Unit has successfully replaced

13 of the **16** patient recliners chairs thanks to grants and donations from the Hospital Saturday fund and Rochdale relief in sickness fund.

The Inpatient Unit received and responded to **154** advice line calls over the course of the year – the advice line is open 24hrs and is answered by an experienced palliative care nurse who will offer advice and support.





B. DOBSON & SON LTD.

 General Building & Decorating Contractors

Established since 1946. Insurance company approved, we cover all aspects of:

- Roofing • Tiling • Joinery • Plastering • Rendering • Painting
- Decorating • Asbestos Surveying • Kitchen Fitting • Bathroom Fitting
- Windows & Doors • Fire Damage • Storm Damage

QUALITY GUARANTEED

Unit 3, Primrose Street, Rochdale, Lancashire, OL12 6AW
 Tel: 01706 711 242 Fax: 01706 643 928
www.bdobson.co.uk headoffice@bdobson.co.uk



Alliance

 Maintenance Services

All aspects of Property Maintenance, Upgrade or Repairs

- Windows, Doors and Conservatories
- Fascias, Soffits and Guttering
- Fitted Kitchens, Bedrooms and Bathrooms
- Repairs and Maintenance to any part of your Property

Why not get in touch for a **free, no obligation** quote or advice?

"We are proud to support Springhill Hospice"

Tel: 01706 299 010 Mob: 07973 850 053 / 07854 863 913
 Email: alliance@alliance-ms.co.uk
www.alliance-ms.co.uk





Birch Pet Hotel

When you go away on holiday, let your pets enjoy a break at Birch Pet Hotel. We are able to accommodate all pets, from cats and dogs to guinea pigs, hamsters and even tortoises!




Dog Boarding • Dog Grooming • Cattery • Large Pet Store

 **0161 643 5489**

www.birchpethotel.co.uk | Follow us on  

500 Langley Lane, Birch, Heywood, Manchester OL10 2QJ



"Proud to support Springhill Hospice"

Field Service Support of Rotating and Reciprocating Equipment

For in excess of 25 years JEM Fire Pumps Ltd has been providing support to the Fire Protection Industry. A market leader on the provision of service and maintenance of all types of fire pumping equipment. We offer national coverage and with the back up of our fully equipped centralised service centre, can provide quick turnaround on major repairs and overhauls.

Pumps, Engines, Motors, Control Equipment, or Bladder Tanks, whatever your problem, our experienced team will handle it.

T: 01706 860534 F: 01706 712970
 JEM House, 4 Rochdale Industrial Centre, Albion Road, Rochdale OL11 4HN
www.jempumps.com

Fire Alarms / Intruder Alarms / CCTV Systems / Access Control / Security Monitoring / System Design



Delivering civil engineering excellence and sustainable solutions



COONEY

 Civil Engineering Contractors



J Cooney Ltd, Albion Road, Rochdale, Lancashire OL11 4HQ
 T: 01706 641 484 F: 01706 647 861
 E: office@jcooney.co.uk
www.jcooney.co.uk






info@basrecruitment.com 0161 359 4222



BAS

 Bayman | Atkinson | Smythe

The Specialist Recruitment Consultancy Recruiting Your Way

We are a people-centric specialist financial, accounting, and professional services recruitment agency. We tailor our process to fit the individual needs of both client and candidate, acting as a trusted partner on their recruitment journey.





PHILIP BUCKLEY

 MENSWEAR

Two floors of quality menswear, from casual collections offering everything from jeans to t-shirts, coats and shoes to a more formal tailoring department with a fantastic selection of suits and jackets.




1 South Parade, Rochdale Town Centre, OL16 1LW
 Tel: 01706 484466
www.buckleymenswear.online



ReviloHomes & Mortgages

INTERESTED IN WHAT YOUR HOME IS WORTH OR LOOKING TO SELL?

GET A FREE VALUATION CALL 01706 509237





4.9/5 Google ★★★★★
4.9/5 facebook ★★★★★
4.7/5 feefo

Revilo Homes & Mortgages
 01706 509237 | revilohomes.co.uk
 Revilo House, Bridgefold Road, Rochdale, OL11 5BX




Psychological and Supportive Care

We are supported by bereavement volunteers. Volunteer bereavement training is provided with excellent feedback.

We received:



New counselling referrals (patients and family members)



New bereavement referrals



We started outdoor seated and walk and talk counselling sessions, in addition to our indoor face-to face, telephone and video sessions. Thus, enjoying the benefits of nature and our beautiful Hospice gardens.

We hosted:



Counselling sessions



1:1 Bereavement counselling/support sessions



Bereavement group sessions

We held:



Complementary therapy sessions in the Inpatient Unit



Spiritual and pastoral support sessions in the Inpatient Unit



Reverend Michele worked with our community team to arrange an adult baptism for a lady who felt this was important for her, this took place in March at a local church.

Retail

Thank you to all our customers, donors and supporters who support the Hospice every time they shop, donate, volunteer, Gift Aid, or shop on line.

Last Year, together: (April 22 - March 23)



You raised
£427,973
in sales through
our shops



Gift Aid donors
helped us raise
a further
£22,000
for the Hospice



You raised
£47,050
purchasing 2220
items through our
eBay shop



We saved
107 tonnes
from going to landfill
(that's the equivalent
weight of a Boeing 757)



864 donors
signed up
to Gift Aid



You donated
1,000 items
of furniture that have
been collected and
sold at our Emporium



We served
69,000 customers
through our shops last year

Vini Veneti WINES FROM VENETO

FINEST WINES

Direct from Independent, family owned wineries in the beautiful Veneto Region in Northern Italy

Vini veneti has been created to import a selection of these wonderful wines, direct from Independent Producers in this Region, especially for you to enjoy at home.



ROSÉ WINE



WHITE WINE



RED WINE



PROSECCO



MIXED BOXES



WINE GIFTS

www.viniveneti.co.uk



THE UK SPECIALIST
DOORSET COMPANY

ENERGY EFFICIENT DOORS TO SUIT EVERY HOME

Traditional and Modern Designs Available

www.pdsdoorsetsdirect.co.uk





Suppliers of capital equipment, supporting technology and parts to the packaging industry

Our product range includes both machinery and associated equipment for printing, coating, laminating and converting companies to give them a competitive edge.



Delighted to support Springhill Hospice

01706 300 313
sales@packsupportgroup.com
www.packsupportgroup.com



Ranger Motorhomes



Affordable Motorhome & Camper Hire



Ranger Motorhomes has a selection of 2 berth & 4 berth motorhomes available for hire.

All our motorhomes are fully self contained, user friendly car license.

We have dog friendly vans and can offer car storage.

Tel: **07803 678 880**
Albert Mill, Newhey Road, Milnrow, Rochdale, OL16 4EG
www.rangermotorhomes.co.uk



ATEC Print&Labels
Rochdale based family run business

01706 643050
sales@atecprint.com
www.atecprint.com



Leaflets, Posters & Brochures
Banners & Signs
NCR Books & Pads
Printed/Plain Roll Labels

ATEC Print Ltd | Units 6-8 Buckley Road Ind. Est. | Rochdale | OL12 9EF

Proud to support Springhill Hospice



ALL-NEW TOYOTA bZ4X

TRUE FREEDOM WITH OUR ALL-ELECTRIC SUV

PURE FROM £995

Advance Payment*

Discover more independence – exchange your mobility allowance for a brand-new car, through the Motability Scheme.

- Available with manual or automatic transmission
- Pre-Collision Safety System with Cyclist & Pedestrian Detection
- Smartphone integration incl Apple CarPlay™ & Android Auto™

TOYOTA bZ4X

RRG Rochdale Toyota
Edinburgh Way, Rochdale, OL11 2PD
Tel: 01706 863 253
rrgrochdale.toyota.co.uk



Motability

RRG ROCHDALE TOYOTA PROUD TO SUPPORT SPRINGHILL HOSPICE

*Model shown is MY23 Toyota bZ4X Pure EV with 11.6kWh FWD at £995 Advance Payment. Subject to availability. Available as part of the Motability Contract Hire Scheme. Please note that a total of 60,000 miles over three years are allowed on the Motability Contract Hire Scheme. Offer valid between 1st October 2023 and 31st December 2023. Motability Scheme vehicles are leased to customers by Motability Operations Limited (Registered Company No. 1375876). City Gate House, 22 Southwick Bridge Road, London, SE1 9NB. To qualify you must be in receipt of the Higher Rate Mobility Component of Disability Living Allowance (DLA), the Enhanced Rate Mobility Component of Personal Independence Payment (PIP), the War Pensioners' Mobility Supplement (WPS) or the Armed Forces Independence Payment (AIFP) and applicable must be made with participating dealers between 1st October 2023 and 31st December 2023. Prices are correct at time of print, are subject to availability and may change. Official fuel consumption figures in mpg (l/100km) CO2 emissions (g/km). Figures shown are for the vehicle as shown. Figures for the vehicle as shown with other accessories fitted. These figures may not reflect real life driving results. Fuel consumption, CO2 produced and electric range can vary significantly depending on a number of factors, including the accessories fitted (post-registration), driving style, conditions, speed and vehicle load. All models and grades are certified according to the World Harmonised Light Vehicle Test Procedure (WLTP). More information can be found by visiting www.vehicle-certification-agency.gov.uk/kyb/evs.

www.jffreight.co.uk
sales@jffreight.co.uk
01706 344 777

"J" FREIGHT LTD
DAILY TO IRELAND & I.O.M.



- Experts in Custom Clearance
- Daily Collections
- Nightly Sailings
- Delivery between 24 and 48 hours
- Pallet control or one way trip de-hire
- Comprehensive book in service
- POD's on request
- ADR trained drivers

J FREIGHT LTD
Riverside House
Mellor Street, Rochdale
England, OL11 5BT

SCRAP METALS WANTED

'BEST PRICES IN ROCHDALE' PLUMBERS / BUILDERS / ELECTRICIANS



We provide Skips/Bins etc, for your Metal Recycling needs

info@britanniametalsltd.co.uk

Call **01706 646354**

www.britanniametalsltd.co.uk



OPENING HOURS

Monday to Friday 8am till 5pm
Saturday 8am till 12.30pm

CHADWICK STREET / OFF BURY RD / ROCHDALE OL11 5HD

Community



Number of new patients admitted into specialist palliative care team

763 new patients



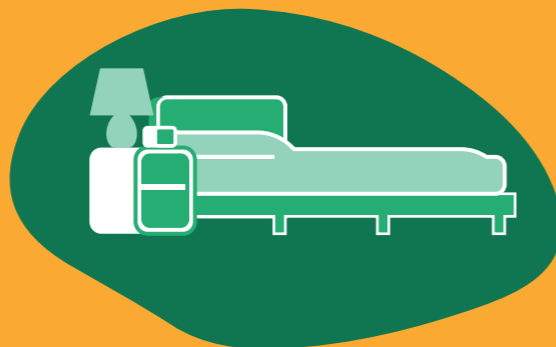
Number of specialist palliative care nurse visits & telephone calls

5,567 interventions



Number of new Hospice at Home patients

312 new patients.



Number of Hospice at Home visits

1,865 team visits



Our Dementia Specialist Nurse Margaret made

495 visits and telephone calls relating to
75 patients with a Dementia diagnosis



Volunteer Interview

Brendan and Susan Hannelly

For the last 7 months, married couple Brendan and Susan Hannelly have been volunteering as Patient Companions over on the Inpatient Unit at Springhill Hospice. After learning of the desperate shortage of volunteers through a friend, the couple decided that Springhill was the place they wanted to donate some of their time every week.

"We were both looking for something to do, so we thought why not work together? We come twice a week for 4 hours at a time, and it's a brilliant way to spend the day doing something worthwhile."

After over 40 years of marriage, it's safe to say the couple know exactly how to work as a cohesive team. Susan comes from a healthcare background, having worked in hospitals and in the community as a nursery nurse and doula, which means she knows all about that caring touch. On the other hand, Brendan is from a hospitality background; a true character and people person, who loves to help put a smile on people's faces. Together they make the perfect double act!

"When we arrive on the ward in the mornings, the staff always comment on how good it is to see the volunteers, and then we're straight to work; going around with the breakfast menu, having a chat with the patients. We know how busy the nurses are, so it's wonderful to be able to help out with the jobs that don't require a medical professional."

Susan and Brendan sadly each lost their fathers to cancer, with Susan's using Springhill's Day Therapies service as part of his treatment, so they both have a clear understanding of the kind of care someone needs at the end of life; and not just them, their loved ones too.

"It's nice to give something back, and Springhill is a really special place. Before working here we didn't realise the kind of care that people received. You meet some fabulous characters and their visitors are so grateful for a chat. Doing this role, you quickly establish who wants your help, and who would rather be left on their own. You're only in these patients lives a short time, but you really hope you've made a difference."

The role of Patient Companion Volunteer is a relatively new one, but one that has made a phenomenal impact on so many of our patient's lives. When someone is at the end of life, feeling isolated is very common, so having a friendly ear there to talk to them and listen to their stories, makes many people feel less alone.

"Our life experiences have set us in good stead for dealing with all kinds of people – using quizzes we've created to help connect with patients and their memories; it's good to talk about things other than their illness, to help bring a bit of normality back to their day."

At Springhill, we are so incredibly grateful for every single one of our volunteers, who selflessly give up their time to help us in so many ways. Thanks to Brendan and Susan, we're able to provide even more care and compassion to our patients and their loved ones during their time with us on the Inpatient Unit.

"A lot of people have this idea of the Hospice being like a decrepit old hospital, but when they get here they see how wrong they were. If anyone was thinking about volunteering, we'd say definitely give it a go! It's such a fulfilling role – you get more out of it than you put in, and we leave every day so thankful to have been able to help people. We're so glad to be part of the team here."

Thank you Brendan and Susan for all your wonderful work!

Our v
Every adult in Hey
and Rochdale
condition is
die well,



Polux Limited

High Temperature Cables

Specialists in the manufacture of high temperature cables and other high temperature products, including threads, yarns and fabric.

Established since 1971, we have built up a global network of customers in a wide spectrum of industries, many of whom have worked with us since the early days.

We pride ourselves in offering a friendly and supportive service that meets exacting standards for quality and performance.

Tel: 01706 358466
 Fax: 01706 642841
 Email: info@polux.co.uk

www.polux.co.uk

Elliott Street, Rochdale
 OL12 0LH



Don't make a decision until you've spoken to us!

- Wills & Probate
- Powers of Attorney
- Property
- Disputes
- Personal injury
- Divorce
- Employment
- Licensing
- Debt



T: 01706 356666 E: mail@molesworths.co.uk

Octagon House, 25-27 Yorkshire Street, Rochdale, OL16 1RH

www.molesworths.co.uk

Mechplant
North West

HIRING PLANT
THROUGHOUT THE NORTH WEST



We are proud sponsors of Springhill Hospice

www.mechplantnw.co.uk
 Email: hire@mechplantnw.co.uk Phone: 01706 370111

Please follow us:



Rentruck
Rochdale



Car, Van, Minibus & Refrigerated Vehicle Hire

Tel: 01706 640055
www.rentruck.co.uk



BLUEPITS
HOUSING ACTION

169 Drake Street, Rochdale, OL11 1EF
 t : 01706 345886

info@bluepithousingaction.co.uk
www.bluepithousingaction.co.uk

Blue Pits Housing Action supports and enables people with complex mental health needs and learning disabilities to live successfully in the home and community of their choice; to promote independence.

Blue Pits Housing Action - Charity #1154280



Newbarn Ltd
Enabling Change...

169 Drake Street, Rochdale, OL11 1EF

t : 01706 345886
info@newbarnltd.com
www.newbarnltd.com

Newbarn LTD has been enabling change for 30 years. We are an inclusive, tenant needs-led, high-quality accommodation and support service that promotes social inclusion and enables vulnerable adults to achieve their full potential.



Oulder Hill
Leadership Academy

Oulder Hill
Leadership Academy,
Hudsons Walk,
Rochdale, OL11 5EF

T. 01706 645 522

E. info@ouldehill.staracademies.org



Oulder Hill
Leadership Academy
is delighted to support
Springhill Hospice

Our Best Always, Everywhere.

www.ouldehillacademy.com

Fundraising



Through running, cycling, swimming, baking and community-led fundraising events you raised an incredible

£115,691



143

of our local businesses rallied their teams and raised funds



2,078

people attended our Hospice organised events



Total number of people who donated items for fundraising activities:

133 at a total value of **£8,954**



2,375

Number of people who donated via our new website



6,701 Lottery supporters played with **8,877** numbers

(22/23 financial year)



Day Therapies

82 new patients attended our wellbeing group.

We offer a varied timetable of uplifting and relaxing activities in Day Therapies, including: quizzes and games, arts and crafts, gardening, spiritual support, relaxation sessions, armchair exercises, singing and more!



The U3A Ukulele and Tappers groups were just some of the entertainment we've enjoyed this year, and we had our very own volunteer Clive with his Christmas carols guitar sing-a-long; the patients loved it!

29 new patients with a Dementia Diagnosis attended our therapeutic groups.



We started to deliver our sessions in various community venues across the borough, these sessions include symptom self-management, relaxation sessions, arts and crafts and more.

We were supported by **18** volunteers in various roles and could not deliver our care without them.





THE WINE PRESS

A RELAXED ENVIRONMENT WHERE YOU CAN ENJOY FRESHLY PREPARED BRITISH FOOD OR JUST A COFFEE OR COCKTAIL.

Stunning views over Hollingworth lake
Tel: 01706 378168 | Email: winepress@sanrocco.co.uk

www.sanrocco.co.uk

b^{the} BURNSIDE centre
inspiring change

AS A GRASS ROOTS CHARITY, BURNSIDE CENTRE HAS PROUDLY SERVED OUR LOCAL COMMUNITY FOR 54-YEARS AND IS DELIGHTED TO SUPPORT SPRINGHILL HOSPICE!



FOLLOW OUR SOCIALS!

WWW.BURNSIDECENTRE.ORG.UK

Graham Poole
Road Transport

Belfield Hall Farm,
Alberts Royds Street
Rochdale, OL16 5AA



We are proud to announce the opening of our Brand New Warehousing Facility situated in the area of Rochdale with easy links to the M62 Motorway.

With our 42,000 sq.ft Warehouse and Fleet of Vehicles, we provide Long and Short term solutions to all of your Handling, Storage and Distribution needs.

For further information, please contact

Wayne on 01706 642444 or email wayne@grahampoole.co.uk
www.grahampoole.co.uk | www.rochdalelgvtraining.co.uk



WASH YOUR HANDS OF YOUR CURRENT SUPPLIER AND CHOOSE



OFFICE SUPPLIES NOW.co.uk



OFFICE FURNITURE, WORKPLACE SUPPLIES, SECURE SHREDDING, BRANDED LOGO MERCHANDISE, PRINTERS AND CARTRIDGES

01706 516360

EVERYTHING WORKPLACE

VETERINARY SURGERY

Wendy Lane Vets

"We are proud to support Springhill Hospice"



Rochdale Surgery, 262-266 Bury Road, Rochdale, OL11 4EE
Tel: 01706 643617

Littleborough Surgery, 46-48 Calderbrook Road, Littleborough, OL15 9HL
Tel: 01706 378105

E-mail: enquiries@wendylanevets.co.uk
Web: www.wendylanevets.co.uk

WYATT MORRIS GOLLAND LTD
CHARTERED ACCOUNTANTS




Gerry, there are more accurate ways of balancing the petty cash.

We are proud to support Springhill Hospice

For a free consultation Tel: 01706 655117 or email info@e-wmg.co.uk Web: www.e-wmg.co.uk

WALDRON & SCHOFIELD
SOLICITORS

Proud to Support Springhill Hospice

Part of



MCHALE & CO
SOLICITORS

We provide legal services in a simple, clear and professional way in areas such as:

- Preparing a will
- Dealing with money & property after somebody has died
- Buying or selling a house
- Powers of attorney
- Elderly client advice

Contact us
01706 624029
www.mchaleandco.co.uk
25 York St, Heywood, Lancashire, OL10 4NN

Lineage
Reimagining the World's Food Supply Chain



01706 694 600
www.lineagelogistics.com

Norman Ashworth Ltd
Road Surfacing Contractors

- Road surfacing • Pathways • Car Parks
- Industrial Estates • Private Roads • Retail Parks
- School Playgrounds • Private Driveways

"We are proud to support Springhill Hospice"

Tel: 01706 648501 Email: office@nashworth.co.uk
www.nashworth.co.uk
Norman Ashworth, Mellor Street, Rochdale, Lancs OL11 5BT

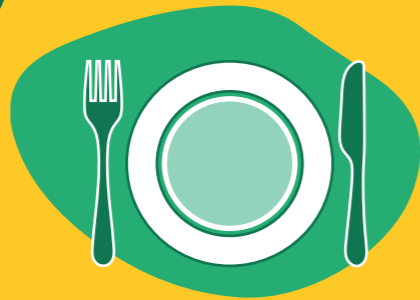
Corporate Services

Catering



Approximately
9,000

home cooked meals served to patients this year



Approximately
260

visitor meals provided this year



Our Catering Manager is responsible for leading the Nutritional Focus Group, working in partnership with the Clinical Team, to ensure our food is of the highest quality, caters for all ethnic groups and is suitably nutritious for patients with special diets or eating, drinking or swallowing problems. The group is also responsible for driving nutritional development and prioritising patient choice and wellbeing.

Springhill home grown produce – our new allotment produced:



65 Kg

of veg for use by our catering team such as brassicas (cabbages, cauliflowers, broccoli), roots (carrots, turnips, swede, parsnips) and potatoes.



25 Kg

harvest of Rhubarb, so lots of jams were sold at the Summer Garden Celebration. Additionally we planted two permanent Asparagus beds for the first time, which will be harvested from their 3rd year; they will produce crops for our kitchen to make asparagus soup.

Gardening



We have a team of 14 volunteers who give on average 60 hours support over a week in the garden excluding one volunteer, Mei, in floristry who is here most days for 4 hours on average.



We have improved the environment by collecting 22 tons of leaves in Autumn and producing a ton of leaf-mould, which is used for supplementing potting compost. We have three 5 ton bags for composting all the garden debris/cuttings/clippings and we produced about 20 tons of compost to mulch our flower beds in 2023.

Over the past 12 months, we have continued to benefit from the wonderful support of several corporate volunteers, in particular:

- **H. Bell** who have supported us on many occasions, either by sending labour to move bark and compost, by using their contacts to have a Tree Surgeon chip branches, or donating building materials to enable repairs to roofs, garden structures and fences. They have also donated bird seed and lots of spring bulbs!
- The Allotment and Labyrinth were tended to by **Wincanton** and **Baymans** respectively.
- Garden furniture painting was carried out by the gang from **HSBC**
- **Three Pits Allotments**, for the 17th year running, has grown, delivered and planted our summer Begonia bedding. They also came to help with moving bark on the new allotment paths
- **Carl of PRG** helped with the raking up and clearance of leaves, and offered further support in the future
- **Matt Taylor of The Garden Company** trimmed several of our new meadows down, as well as donating plant material for our winter wreaths
- **RMBC Bowlee nursery** donated spare bedding for our border displays
- **PLP Construction** not only fixed the sensory garden roof and privacy fencing, they also provided and installed the allotment arch. They also dug the hole and removed the soil for the Makin Memories Tree.

HR



The **Robert Clegg Outstanding Contribution Award** was launched this year, in honour of our late Chairman, whose commitment to the Hospice and support of our staff and volunteers was second to none. Staff and volunteers were invited to nominate colleagues who they believed had gone 'above and beyond' and Robert's family joined the judging panel to choose our staff and volunteer winners. 12 volunteers were nominated in total, 2 received highly commended with the winner being **Katherine Iles** who has volunteered for the Hospice for 30 years in a variety of roles. Staffwise, there were 15 nominations in total, 2 highly commended, with the winner being **Pauline Howarth**, our acting Education Lead. These awards will be held annually with new categories added for 2024.

Corporate Services

Volunteers



Number of volunteers prior to our recruitment drive:

160



Number of volunteers after our recruitment drive:

205

(145 Hospice, 60 retail)



Number of volunteers in the pipeline:

17



Number of hours our volunteers give us a year:

820



How much our volunteers save us a year

£490,048

The new role of Patient Companion was introduced at the latter part of 2023 to great effect. The role is to support the staff who work on the Inpatient Unit to ensure that every patient and their loved ones have a positive experience - our volunteers play a vital role in helping patients feel cared for, comfortable and relaxed. The duties of this role are varied - from providing some company by sitting with or talking to the patients or their visitors whilst the nursing staff undertake personal care, to offering drinks and meals, or welcoming visitors at Reception and escorting them to their loved ones or tidying patient areas. By volunteers carrying out these various duties, our staff have more time to deliver patient care which is why this role is having such a positive impact on the Unit.

Facilities & Estates Department

Last year we welcomed **Paul Barnes** to the new role of Facilities and Estates Manager. This new role was introduced to allow for the provision of consistent estates and staff management and training, along with growth of our portfolio.

The role should also provide cost savings, as it is a designated role across the entire Hospice estate, ensuring compliance, repairs and maintenance are dealt with in a timely manner, saving money in the long run.

The role will also be responsible for:



Reviewing contracts, suppliers and quotes for purchasing



Reviewing cost saving initiatives eg: move to paper light operation (linked to digital/sustainability transformation)



Introducing a Facilities and Planned Preventative Maintenance schedule, compliance and H&S, reducing the need for reactive and replacement expenditure



The introduction of work processes to improve time and resource efficiencies



Moving facilities and maintenance management onto electronic Vantage database system which help us manage risk, execute audits, adhere to compliance regulations, record incidents and respond to complaints, to name just a few of the modules available, which will save us time and valuable resources.

Rochdale
sixth form
college

Ofsted
Outstanding
Provider

**OFFICIALLY
OUTSTANDING**

ROCHDALE SIXTH FORM COLLEGE



Lovicks
for living

FAMILY FURNISHERS SINCE 1919
FREE INDEPENDENT ADVICE & FREE PARKING

OPENING TIMES: MON - SAT 9 - 5pm

LOVICKS 163-167 YORKSHIRE STREET, ROCHDALE OL12 0DR

01706 645 344 | www.lovicks.co.uk | sales@lovicks.co.uk

FURNITURE • SOFAS • BEDS • CARPETS



CJ PARTNERSHIP
ENVIRONMENTAL ARCHITECTS



Call Paul Clark: 01706 631347
Email: info@cjpartnership.com

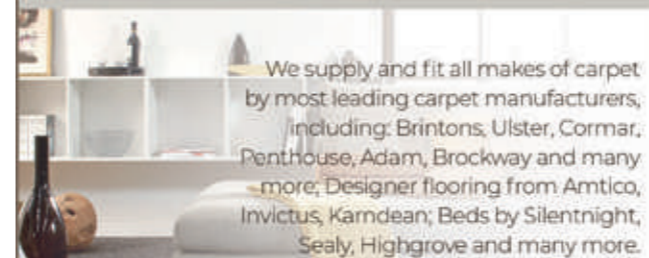
URBAN REGENERATION | RESIDENTIAL | HERITAGE PRESERVATION | INDUSTRIAL

www.cjpartnership.com

CARPET CREATIONS

FLOORING & BED CENTRE

We will beat any 'like for like' price on carpets, flooring & beds



We supply and fit all makes of carpet by most leading carpet manufacturers, including: Brintons, Ulster, Cormar, Penthouse, Adam, Brockway and many more; Designer flooring from Amtico, Invictus, Kamdean; Beds by Silentnight, Sealy, Highgrove and many more.

With over 40 years experience in the industry, we provide professional, impartial advice on all aspects of carpet, flooring and beds. Please do not hesitate to contact us for a free, no obligation quote.

'FORMERLY EMPLOYEES OF LANEBOTTOM CO-OP'

Tel: 01706 715 377 Web: www.carpetcreations.co.uk
Email: carpetcreations.milnrow@gmail.com
12-16 Dale Street, Milnrow, Rochdale OL16 4HS

Opening Hours: Monday, Wednesday & Friday: 09.00-17.00
Thursday: 09.00-19.00, Saturday: 09.00-16.00
Closed all day Tuesday

S WELLENS & SONS LTD
Funeral Directors

Telephone: 0161 643 2677
121 Long Street | Middleton | M24 6DL

We are here to help you and your family through this difficult time.

From the moment you need us, we are here to advise, support and help you arrange the funeral you want for your loved one, including;

- Advice on registering the death
- Making arrangements for the crematorium or cemetery
 - Helping you select a coffin, casket or urn
 - Choosing a headstone or memorial
- Deciding on hymns, music and preparing an order of service
- Advising on flowers, donations to charities, newspaper announcements, stationery and memorials
- Arranging transport for relatives as well as providing a hearse
 - Helping you with any special requests
- Taking care of arrangements on the day of the funeral

Proud to support **Springhill Hospice** in all the good work they have done and continue to do in the local community.



PROUD TO SUPPORT
SPRINGHILL HOSPICE

HARMONY BLINDS
& DESIGNER OPTIONS INTERIORS

QUALITY CUSTOM MADE
CURTAINS AND BLINDS

VENETIAN - VERTICAL - ROMANS - ROLLER

FREE HOME MEASURE & QUOTE
01706 524874 / 07905 107506

WWW.HARMONYBLINDSANDCURTAINS.CO.UK

TRIAD
FABRICATIONS LTD

- ▶ Gates, Fencing & Railings
- ▶ All types of metal work undertaken

Contact us for a no obligation quote
Phone: 01706 655099
www.triadfabs.com | admin@triadfabs.com

Chippendale
HEARING SERVICES

926 Edenfield Road, Norden, Rochdale OL12 7SS

Hearing Assessments
Latest Hearing Aids
Wax Clearance by Microsuction
Custom Hearing Protection Moulds
Tinnitus Management

We will give you time to talk and provide YOU with a personalised management plan



Tel: 07900 466806 / 01706 614003

chippendalehearing@hotmail.co.uk
www.chippendalehearing.co.uk

Finance 2022-23



Total income:
£5,385,825
(£5.4 million in round figures)

Of our income:



£2.7 million
came from the NHS or
Local Authority



£1.2 million
was from donations
legacies and grants



£1.5 million
was from our other
fundraising and trading /
income generation activities

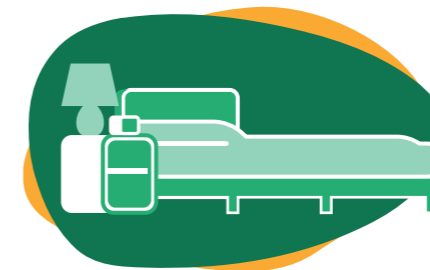
Income 2021-22

	Total (£)
Investment Income	49,650
Donations & Fundraising Activities	861,722
Legacies	656,863
Charitable Activities (services)	2,698,925
Trading Activities	1,118,665
	5,385,825



Total expenditure:
£5,899,058
(£5.9 million in round figures)

Of our expenditure:



£3.5 million
was on the inpatient unit alone

Expenditure 2021-22

	Total (£)
Charitable Activities (services)	4,707,592
Fundraising	343,050
Trading Activities	848,416
	5,899,058



Education



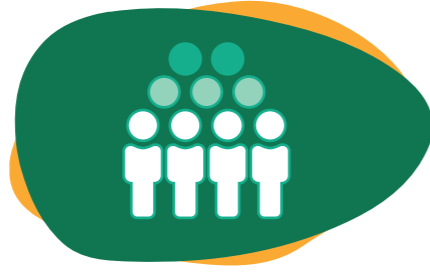
2,250
Visitors to our
Education Unit

We provided 138 sessions,
equal to 560 hours of training,
to 1231 attendees. Within these figures:

Palliative Care Passport Course:



54 sessions,
equal to 216 hours



404 attendees
across the sessions

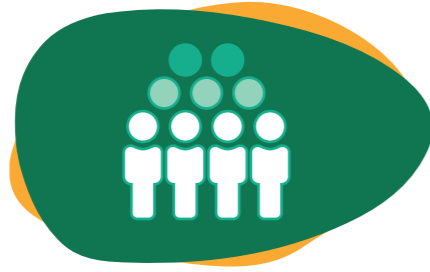


41 people have
completed the course
so far

Foundations of Care course:



38 sessions,
equal to 216 hours



772 attendees
across the sessions



286 people have
completed the course
so far

NEW YEAR – NEW LOOK!
Unbeatable offers on all Kitchens & Bedrooms throughout December & January

KITCHENS
We have every type of design and finish you can imagine.

BEDROOMS
From modern and traditional to sliding doors, we have it all.

eurostyle
Kitchens | Bedrooms | Home Office

- Free CAD design service
- No obligation quotation
- Great deals on appliances
- Family-run business

Visit our Rochdale Showroom
Unit 1, Flexspace Business Centre,
Dane Street, Rochdale OL12 6XB
01706 345198
info@eurostylekitchens.co.uk
www.eurostylekitchens.co.uk

Open Mon to Fri 9am - 6pm Weekends 10am - 4pm

SPECIAL OFFERS AVAILABLE ON APPLIANCES



APS Metal Polishing & Beadblast specialist
Providing the highest standard of metal polishing since 2005

PROVIDING THE HIGHEST STANDARD IN METAL POLISHING

At Ace Polishing Services we have built our reputation on the quality & services we provide, now with a team of 12 skilled polishers working in-house or anywhere on site.

Unit 3, Bentley Avenue,
Middleton M24 2GP
0161 654 4247

info@acepolishingservices.co.uk
acepolishingservices.co.uk

NEWBOLD TYRES "Proud To Support Springhill Hospice"

T: 01706 353 144 E: info@newboldtyres.com
Milnrow Road, Rochdale, OL16 5AS
www.newboldtyres.com

Our Lady & St Anselms RC Primary School

Growing together in faith, hope and love.

'Proud to support Springhill Hospice'

If you would like to visit the school, please contact us
Tel: 01706 853545 Fax: 01706 853545 Email: office@olsa.lancs.sch.uk
Website: www.olsa.lancs.sch.uk

Penguin Refrigerated are proud to support Springhill Hospice

Temperature controlled haulage and courier service across the UK

Call us on 0845 116 2616
Email: info@penguinrefrigerated.co.uk
Online: www.penguinrefrigerated.co.uk

Dealing with your affairs after the loss of a loved one

Dealing with the affairs of a loved one after they have died can be a difficult issue and very often the last thing that you will feel like doing after such a loss.

Identifying the assets and liabilities and distributing the estate to beneficiaries can be complicated.

As a Personal Representative you will be responsible for ensuring that the estate of your loved one is administered correctly, you may have to ensure that inheritance tax is paid and deal with any claims against the estate.

AST Hampsons dedicated Probate Team will support you from the outset and look after the practical issues from dealing with utility providers and the marketing of a property to the application for Probate or Letters of Administration and the eventual distribution to beneficiaries.



Our Services

- ✓ Wills & Probate
- ✓ Court of Protection
- ✓ Affairs Management
- ✓ Conveyancing
- ✓ Commercial Property
- ✓ Trust Deeds
- ✓ Divorce
- ✓ Corporate Business
- ✓ Litigation
- ✓ Landlord & Tenant Property



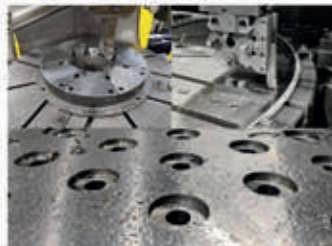
Call Louise Salisbury or Yasmin Sadiq today on t: 01706 653322 or 0161 763 1000

Offices at: 7 South Parade, Rochdale and Waterfold Business Park, Bury.

www.asthampsons.co.uk



The single source for Heavy CNC Machining



Aspinall Street | Heywood | OL10 4HR
Tel: 01706 365 604 | sales@adelaideengineering.com
www.adelaideengineering.com

J Child & Son Ltd

4TH GENERATION MONUMENTAL MASONRY ESTABLISHED 1889

Proud to support 'Springhill Hospice'

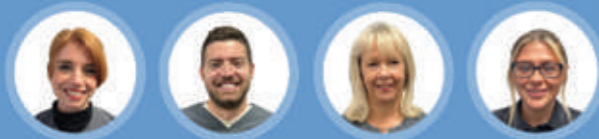
Contact us on 01706 645993

jenny@jchildmemorials.co.uk
www.jchildmemorials.co.uk

515 Bury Road, Rochdale, OL11 4DG



We're a specialist private podiatry practice based in Rochdale, taking care of feet across Manchester.



BOOK YOUR APPOINTMENT 01706 655110
176 Drake Street, Rochdale, OL16 1UP www.walk-right.co.uk



St Mary's RC
T: 0161 643 7594
Wood St, Langley Middleton M24 5GL



As the family of St Mary's, learning and growing in gods love, joyfully, we pray, play respect all, changing our world forever.



Richard Whittaker Ltd

is a family owned business that really care about our industry leading service levels; supplying key ingredients to the Foodservice and Food Manufacturing industries.



JAMES BROWN & CO.

James Brown & Co.

The James Brown Panda range offers quality ingredients from around the world which includes, starches, cereals, pulses, fruits & seeds, and herbs & spices and much more in a variety of different packaging formats.



Yeungs

The latest addition to the family offering Oriental style powdered sauces including Curry, Peppercorn & Gravy.

RICHARD WHITTAKER LIMITED MAYFIELD CENTRE,
MAYFIELD STREET, ROCHDALE, OL16 2UZ.
T. 01706 341700 www.richard-whittaker.com

Proud to support
 Springhill Hospice

The difference you make



£10
could pay for one call to our telephone advice line



£25
could pay for one complementary therapy treatment



£146
could pay for a counselling session for a patient or loved one



£210
could pay for one visit from our specialist community team



£450
could pay for the Hospice utilities bill for one day



Proudly supporting Springhill Hospice



Book Your **Free Valuation** Today!

Visit our branch at:
132 Yorkshire Street,
Rochdale,
OL16 1LD

01706 356402

Rochdale@ryderdutton.co.uk



AAA A.A. ARNOLD LTD ELECTRICAL ENGINEERS & CONTRACTORS

Proud to support **Springhill Hospice**



A.A. Arnold Ltd is a highly professional, accredited and qualified electrical contractor serving both the public and private sectors. Established over 30 years A.A. Arnold Ltd have built up an impressive portfolio of projects and clients.

- ✓ Electrical Services
- ✓ Maintenance Service
- ✓ Design and Build Service



Call us on 01706 646341
sales@aaarnold.co.uk | www.aaarnold.co.uk
69-73 Oldham Road, Rochdale OL16 5QR

DACHSER Intelligent Logistics

YOUR PARTNER IN LOGISTICS
ALL OVER THE WORLD

DACHSER is one of Europe's leading logistics providers. Intelligent logistics - what does this mean? It means that we draw on years of experience, state-of-the-art information technologies, and daily cooperation between large numbers of highly motivated people from a variety of countries and cultures. DACHSER uses this know-how to set trends in the industry. In other terms: Intelligent Logistics - made by DACHSER.



Northwest Office
DACHSER Ltd, Rochdale Logistics Centre, George Stephenson Avenue,
Kingsway Business Park, Rochdale OL16 4UP

Tel: 01706 747800

www.dachser.co.uk



**KEN TAYLOR
SUPPLIES LTD**
YOUR CONSTRUCTION SUPPLY PARTNER



T: 01706 643 167
E: SALES@KTSUPPLIES.COM
WWW.KTSUPPLIES.COM

UNIT 2, HAMER VALE, BUCKLEY RD, ROCHDALE OL12 9BF

Proud to support Springhill Hospice

Ken Taylor Supplies is a privately owned innovative and forward thinking company based in the Northwest of England and operating throughout the UK. We service the Construction, Civil Engineering, Utility & Traffic Management industries and over time have developed partnerships with some of the countries most well known and respected companies.

- PPE & Protective Clothing
- Tools & Site Supplies
- Traffic Management



Barnes Logistics
The Workforce
Planning Award
2023
Finalists



"Proudly supporting
Springhill Hospice"

With a fleet of over 90 vehicles and 120+ employees, Barnes Logistics Ltd are one of the UK's leading providers of logistical support and warehousing. We are proud to work with and support local businesses.



Customer and public enquires welcome

You can reach us on:

Tel: 0161 684 3070

Email: admin@barneslogistics.com

Web: www.barneslogistics.co.uk

Or check out our social media:

LinkedIn:

https://www.linkedin.com/company/barnes-logistics-ltd/

X @barneslogistics

Dates for your diary

For further information about our upcoming events, please contact the fundraising team on 01706 641790.



Woman of Rochdale
26th April



Sunflower Appeal Launch
1st May



Wine Tasting
28th June



Summer Garden Celebration
4th August

Annual Golf Day
6th September



Skydive
7th September



Bowling Day
8th September



Starlight Ball
5th October



Springhill Hospice 35th Anniversary
8th October



Springhill Christmas Fair
24th November



Man of Rochdale
29th November



Light up a Life
5th December: Church Service
7th December: Hospice Celebration

Christmas Cracker
13th December





Roma Fundraising have provided this publication free of charge through the kind contributions of the advertisers.

If you would like to advertise in future editions of this publication, please call **01706 719 972** or visit our website romafundraising.co.uk



andonne HEATING SERVICES
 FOR HEATING DESIGN, INSTALLATION, UPGRADE MAINTENANCE, BREAKDOWN, SERVICE & REPAIR
Tel: 01706 665677

Andonne Heating Services

- ✓ Experienced and Reliable
- ✓ Domestic, Commercial and Industrial
- ✓ FREE Quotations and fixed Prices

BRANDS: **BENSON** **SPACE-RAY** **REZNOR** **AMBIRAD**

Industrial, domestic and commercial heating
 Andonne Heating Services in Rochdale also have over 15 years trading experience in heating installations, servicing, breakdowns and maintenance, you can be assured you are in the best hands.

We are proud to support **Springhill Hospice**

www.andonneheating.co.uk Email: andrew@andonne.co.uk

M MONTGOMERY & Co.
PROPERTY LAWYERS
COMMISSIONERS FOR OATHS

Matthew Montgomery - Licensed Conveyancer
 9-13 Water Street, Rochdale, OL16 1TL
 Tel: 01706 710888 Fax: 01706 710717
 Email: office@matthewmontgomery.co.uk

DX: 22812 Rochdale

Always happy to support Springhill Hospice

VOM
VEGETABLE OIL MANAGEMENT LTD
 ESTABLISHED 1975 (M&M OILS LTD)

Collectors Of Used Cooking Oil

Tel: 01706 846 101
www.vegoilman.co.uk

Warburton House,
 Glebe Street, Shaw,
 Oldham, OL2 7SF

'Proud to support Springhill Hospice'

PurpleUC

We make telecoms simple
 We set you up with simple, easy to use, familiar systems that meet all your telephony needs

☎ 020 3870 7650
 ✉ ask@purpleuc.com
 🌐 www.purpleuc.com

Find out more...
#AskPurpleUC
WWW.PURPLEUC.COM



Proud supporters of

Springhill Hospice

In memory of John Bradley

Junction 21 Business Park, Gorse Street, Chadderton
 Oldham, Greater Manchester OL9 9QH // 01706 621 421



Get in touch

We really want to communicate with you and keep you posted about Springhill news, events and updates. We believe in being open, honest and transparent with our supporters and want you to feel comfortable about how we communicate with you now and in the future.

Here at Springhill Hospice we always take your data seriously. We do everything we can to ensure your details are safe and we never have, and never would, sell your details to anyone else. We want to be able to share information with you about how your support benefits local patients and their families. Equally we respect your decision if you wish to only hear from us in specific ways or if you choose not to hear from us at all.




To update your preferences, please visit:

www.springhill.org.uk/communications or contact the Fundraising Office by calling: 01706 641790 (opt 1) or email: fundraising@springhill.org.uk

Join us on social media

Springhill has a fantastic following on social media and it's a great way for you to keep in regular contact with us. For all the latest news, events and updates why not join our social media family today?

Find us on:

 Facebook — @SpringhillHospice  Instagram — @SpringhillHospice
 LinkedIn — Springhill Hospice Rochdale



VILED A SUPPORTS SPRINGHILL HOSPICE

UK'S
NO.1
MOP BRAND*



Follow us on:   

For stockists visit www.vileda.com/uk/stockists

*Source: Circana | Grocery Market | Wet Floor Cleaning | Value Sales | 52we 09 September 2023
*Removes E coli & S. aureus from hardwood floor and ceramic tile as tested at a 3rd party lab

Beva

BUILD

COMMERCIAL & INDUSTRIAL BUILDING CONTRACTORS

Design & Build

Refurb & Regeneration

Property Maintenance

Project Management

Proud to support



BEVA BUILD LTD
CHICHESTER BUSINESS CENTRE
CHICHESTER STREET
ROCHDALE, OL16 2AU

T 01706 710 740
F 01706 710 536
W www.beva.co.uk
E build@beva.co.uk

Beva
group

